

Flo nursing care & patient satisfaction

Aysha Ali Al Mehri

Emirates Nursing Association, UAE

Nursing care has a prominent role in patient satisfaction. Using a nursing model to measure patient satisfaction with nursing care helps define and clarify this concept.

To evaluate and improve the quality of care provided, it is of vital importance to investigate the quality of care in the context of health care. Patient satisfaction is a significant indicator of the quality of care. Consequently, quality work includes investigations that map out patient satisfaction with nursing care. To improve the quality of nursing care, the nurse needs to know what factors influence patient satisfaction. The aim of this literature study was to describe the influences on patient satisfaction with regard to nursing care in the context of health care.

There is variety of instruments for assessing the patients' satisfaction, questionnaires being most widely used methodology in nursing practice. A reliable and valid questionnaire for assessing patients' satisfaction, applied on regular basis in nursing practice, provides data on quality of care provided in the department or institution. Such data are compared and evaluated, providing a base for continuing monitoring and improvement of the quality of care. Patient's satisfaction with the provided nursing care is positive indicator, not only for the patient himself, but also for the nurse and the healthcare institution, because satisfied patients more strictly follow the advice of healthcare practitioners, their hospitalization period is shorter, and thus expenses of the healthcare are lower. Though aware of important role of nurses, the assessment of effects of nursing services to the desired therapy outcome and patients satisfaction with provided healthcare in this region is still deficient. Without such information and knowledge nursing activity can't be properly planned and provided in a best way possible. Moreover, nurses in this region need further research, which will manifest and emphasize their contribution to the final result of the health care and make them more prominent.

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Biography:

19 years of professional experience in health care management with various leadership roles in hospital sector and project management. Contributing in part time as an advisory role for strategic planning in health care services. Was honored to be part and team leader of increasing Nursing attraction initiative project at country level ;carried out with successful outcome many of healthcare project at national level. My strengths includes the ability to analyze key issues, innovative approach to create ideas, Effective communicator with strong team-building and ability to handle multi tasks so as to accomplish objectives and meet the expectation, able to work in high-growth, and complex work environment with diverse challenges in any organization