

Experiences of Community Service Nurses Regarding Mentoring in North West Province, South Africa

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Newly qualified professional nurses are mandated to do a compulsory one year community service after completion of their education. Anecdotal evidence indicates that these nurses are not properly mentored. To explore and describe experiences of community service nurses (CSN) regarding their mentoring in North West Province (NWP) public health facilities. A qualitative exploratory descriptive contextual design was applied to get a better understanding of mentoring as experienced by CSN in NWP. The study participants were professional nurses who have completed conserve, with two to three years' experience and working at the NWP public health facilities. The total number of participants was 28 of which twenty were three focus groups and eight were individual interviews. Atlas ti7 was used to analyze data obtained from the participants. The findings revealed that CSN had negative experiences regarding mentoring. The need for mentoring was emphasized. Majority of participants highlighted that, even though they have undergone training and education, they need to be mentored by experienced nurses. Recommendations were based on the findings

Biography:

Sisinyana Hannah Khunou is a lecturer in School of Nursing Science for the past 5years. She has extensive experience in nursing and teaching. Sisinyana worked as manager of different wards and also a class teacher. She was the acting coordinator for BN (education and management) in 2017. She holds the following qualifications: Diploma in Nursing Science, BA Cur in Nursing Management and Education; Masters in Nursing Science and PhD Nursing. She has presented at conferences in South Africa. Three of her articles have been published in accredited journals. She was a Nursing Education Association committee member from 2011 to 2012.